

FOR IMMEDIATE RELEASE

Wyndham Rochester Downtown Issues Statement Regarding Canceled Event

ROCHESTER, NY — May 14, 2026 — Wyndham Rochester Downtown recently made the difficult decision to cancel a scheduled event after discovering that the hotel’s entertainment license was not active and that the event could not proceed under the applicable rules and regulations.

This decision was not made lightly. The cancellation created a financial loss for a hotel that is still in the early stages of recovery and rebuilding. However, compliance with City, State, and Federal requirements is not optional. As a responsible downtown business, Wyndham Rochester Downtown respects the laws and regulations and remains committed to operating in a lawful, transparent, and cooperative manner.

The hotel also understands that the cancellation was disappointing for the organizer and guests. At the same time, the hotel cannot publicly discuss all details surrounding a private event, including internal communications, guest matters, group arrangements, or operational concerns. Protecting the privacy of guests, groups, and event organizers remains an important responsibility.

Wyndham Rochester Downtown is currently undergoing a major turnaround effort after years of decline, closure, deferred maintenance, operational distress, and uncertainty. The property was once at risk of remaining closed, fenced, and dark in the heart of downtown Rochester. That outcome would have been damaging not only to the hotel, but also to the image, activity, and economic health of downtown.

Daryon Hotels took on the difficult work of reviving the property because downtown Rochester deserves active businesses just a couple of months ago, open doors, jobs, visitors, events, and renewed confidence. This work is not easy. The hotel is not yet fully out of danger. The turnaround requires continued investment, improved systems, stronger staffing, vendor confidence, city cooperation, and community support.

The hotel’s staff and management team are working every day to protect a major downtown asset, preserve and grow local jobs, improve guest service, and restore a property that has long been part of Rochester’s hospitality and convention landscape.

“We understand that canceling an event is serious, and we regret the disruption it caused,” said hotel management. “But when we discovered that an event cannot proceed under the applicable requirements, our responsibility is clear. We must follow the rules, protect the hotel, protect the public, and continue doing the hard work of restoring this property the right way.”

Wyndham Rochester Downtown remains committed to hosting future events in a safe, lawful, and professional manner. The hotel will continue working with event organizers, guests, vendors, and the community to ensure that future operations meet the proper standards.

The hotel team acted in good faith, followed the rules, and remains focused on protecting jobs, guests, and the future of this downtown landmark.

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